Iowa Department of Public Health Bureau of Nutrition and Health Promotion 321 East 12<sup>th</sup> Street Des Moines, Iowa 50319-0075 515-281-6650 or 1-800-532-1579 (in-state) TDD Deaf Services 515-242-6156



The Iowa WIC Program is very interested in knowing about specific problems you have using your WIC checks. If you have a problem or a complaint, please send us a message with contact information if you would like to discuss your concern to this web address <a href="http://www.idph.state.ia.us/contact\_us.asp">http://www.idph.state.ia.us/contact\_us.asp</a> or fill out the below form and mail it to us. If you have a cash register receipt, please also include that with this form.

When did problem occur? Date:	Time:
Store Name:	
Store Address:	
Clerk's Name:	Checklane Number:
Check one or more boxes: Store did not have the foods on my check. List item(s):	
Store would not let me purchase specific foods on my check. List item(s):	
Store would not accept my check. Why?	
Store offered to give me non-WIC food, cash or credit for my WIC check.	
Store told me not to write in the price.	
Store told me to sign the check before the items were rung up.	
Store mistreated me when I used my check. Please explain:	
Please provide a phone number if you would like to discus code:	ss this issue. Phone number with area
Best time to call:	
WIC is an equal opportunity provider.	